

# **Military Surface Deployment and Distribution Command**

## **Customer and Carrier Advisory**

**September 7, 2023**

**CA-23-09-07/0063**

**Subject:** Transportation Facilities Guide (TFG) Carrier Only Role in Global Freight Management (GFM)

**Purpose:** Inform Transportation Service Providers (TSP) of GFM's "Carrier-TFG Only" role.

**Be advised:** The "Carrier-TFG Only" role delivers the same functionality to non-Freight Carrier Registration Program (FCRP) approved TSPs who only require access to the installation information contained in the TFG application. This includes Household Goods (HHG) and Non-Temporary Storage (NTS) providers and TSPs subcontracted by FCRP-approved brokers.

TSPs can request "TFG Only" role via Transportation Enhanced Access Management Service (TEAMS). Please note, TSPs must purchase an External Certification Authority (ECA) to be granted access to TEAMS. Information on ECAs can be found at <https://public.cyber.mil/eca/>. Once purchased, TSPs can apply for a TEAMS user account, then request access to the "Carrier-TFG Only" role.

TFG is an Internet-based application available from the GFM Main Menu that provides online access to information about military installation transportation facilities, including Army, Navy, Air Force, Marine Corps, Coast Guard, Defense Logistics Agency (DLA), Department of State (DoS), and other agencies. This information, including contact information, addresses, building locations, and hours of operation, is used by government installations and TSPs transporting government freight to coordinate transportation and facilitate deliveries. The TFG also provides information on related cargo and passenger movement services, installation access requirements (to include REAL ID requirements), secure holding facilities, readiness and mobilization support, and other transportation instructions.

The "Carrier-TFG Only" role may be utilized by household goods (HHG) TSPs and motor subcontractors who do not require full GFM access.

To request this role, TSP representatives should visit the SDDC TEAMS website at <https://eta-teams.transport.mil/teams/registration/request> and select "Register as a New User" from the menu on the left. Information related to system access requirements and registration, to include information on ECAs, can be found by clicking the "Link" icon the lower left of the SDDC TEAMS website.

**POC:** SDDC G6 GFM PMO; [usarmy.scott.sddc.mbx.gfm-team@army.mil](mailto:usarmy.scott.sddc.mbx.gfm-team@army.mil)

**Expiration:** N/A

**Category:** General Information